

Planetrehab Bulletin – New Medicare Card February 2nd, 2018

What do I tell my patients?

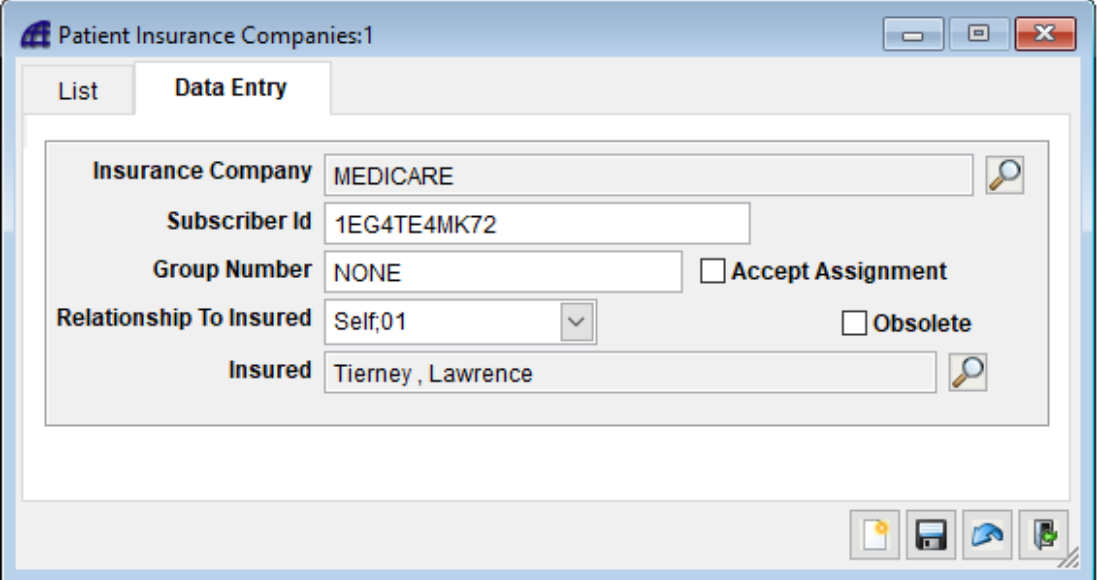
Medicare recipients will soon be receiving new Medicare cards with a new Medicare number. Your patients may not be aware of the change. The new card will be mailed to the patient. You should immediately start informing your patients that they will be receiving a new card that has a new ID number. Medicare will no longer use the insured's social security number and will issue a new contract number. This is being done to help fight medical identity theft. You can learn more from the [CMS webpage](#) detailing the change. Ask the patient to bring their new card to the next visit after they receive their card so you can update their information in Planetrehab.

When will my Medicare patients receive their cards?

Starting April 2018, CMS will begin mailing new Medicare cards to all people with Medicare on a flow basis, based on geographic location and other factors. Learn more about the [Mailing Strategy by downloading the pdf](#). Also starting April 2018, your patients will be able to check the status of card mailings in their area on [Medicare.gov](#).

What do I do when a patient gives me their new card?

You should update the patient's Medicare id number in Planetrehab. To do that, find the patient and click on the Insurance Companies button in the lower left hand corner. When the Patient Insurance Companies List appears, double click on Medicare, change the Subscriber ID and click on the Save button.



The screenshot shows a software window titled "Patient Insurance Companies:1" with two tabs: "List" and "Data Entry". The "Data Entry" tab is active, displaying a form with the following fields and values:

Insurance Company	MEDICARE	<input type="checkbox"/> Accept Assignment
Subscriber Id	1EG4TE4MK72	
Group Number	NONE	<input type="checkbox"/> Obsolete
Relationship To Insured	Self,01	
Insured	Tierney, Lawrence	

At the bottom of the window, there are four icons: a document with a plus sign, a floppy disk, a blue globe, and a green checkmark.